

Code of Conduct for Unregistered Practitioners

This Code of Conduct sets out clear responsibilities for all Unregistered Practitioners working within Avon and Wiltshire Mental Health Partnership NHS Trust. It was developed in consultation with staff, and incorporates key aspects of national Codes of Conduct for Unregistered Practitioners. It is underpinned by the core values of the NHS Confederationⁱ of listening and responding, working in partnership and acting in the interests of service users, carers and the public.

As Unregistered Practitioners:

- We have a duty of care to everyone we work with and to ourselves, and to act in a manner that will promote individuals' best interests in a compassionate, caring and safe way.
- We must treat everyone with respect and dignity, ensuring that gender, ethnic, physical, cultural and spiritual diversity are respected and valued at all times.
- We must only undertake tasks or duties that we are competent to carry out within the limits of our knowledge, skills and experience. We must work in collaboration with the registered practitioners in our teams.
- We must safeguard everyone and act without delay to prevent harm.
- We must maintain service user and carer confidentiality and refer to AWP's information governance resources for support.
- We must work as part of a multidisciplinary team, respecting the contributions of others and challenging poor practices in the interest of everyone's wellbeing.
- We must ensure that we communicate effectively with service users, carers and colleagues, and ensure that we are available and responsive to the needs and preferences of others.
- We must clearly record our interventions and observations of care, ensuring that any documentation we create accurately reflects service user presentations, needs and preferences.
- We must undertake both clinical and management supervision, as required by our specific job role, and must work collaboratively with colleagues to manage our own health, safety, practice development activity and CPD.

This code of conduct is designed to supplement the discipline-specific codes related to individual practice areas (e.g. NMC Code, Standards for Occupational Therapists).

ⁱ [NHS Confederation](#)