

AGENDA FOR CHANGE KNOWLEDGE AND SKILLS FRAMEWORK

The following sets out the broad knowledge & skills outline for the post: ie the knowledge & skills you need to apply in your work in order to deliver quality services

(A more detailed full outline is available against which you will be monitored via the personal development review process.)

Core Dimensions	Level Descriptor	KSF level
Communication	Develop & maintain communication with people about difficult matters and / or in difficult situations	3
Personal and people development	Develop oneself and contribute to the development of others	3
Health, Safety and security	Monitor & maintain health, safety and security of self and others	2
Service Improvement	Contribute to the improvement of services	2
Quality	Maintain quality in own work and encourage others to do so	2
Equality and Diversity	Support equality & value diversity	2
HWB2 – Assessment and care planning to meet health and well-being needs	Assess health and well-being needs and develop, monitor and review care plans to meet specific needs	3
HWB5 – Provision of care to meet health and well-being needs	Plan, deliver and evaluate care to meet people’s health and well-being needs	3

