

## **A DAY IN THE OF – WARD MANAGER**

My role as a ward manager, comprises overseeing the operations of a ward. I ensure the delivery of high-quality patient care, manage staff, and coordinate daily activities. My role is a blend of nursing expertise, leadership, and management, making them a crucial part of the healthcare system. My role includes patient management, I oversee the delivery of patient care within the ward. I ensure patients receive the highest standard of care, monitor patient progress and coordinate with other healthcare providers to develop and implement care plans. I address concerns or complaints from patients and their families, ensuring a positive patient experience. In addition, I provide direct care to patients, using my clinical skills and judgement.

Supervising nursing staff is a key duty of my role as a ward manager. I manage staff recruitment, training, and development, ensuring they have the skills and knowledge to provide excellent patient care. I oversee scheduling, manage conflicts, and provide leadership and support to the team. As a Ward manager I also foster a positive work environment and promote teamwork amongst staff.

A ward manager I oversees the budget of the ward. I monitor spending, allocate resources, and make decisions about equipment purchases and other expenditures.

My role as a Ward manager is to drive continuous quality improvement on the ward by monitoring and evaluating the quality of care, identifying areas for improvement and implementing changes to improve patient outcomes. I participate in audits and inspections and develop action plans responding to findings. I work closely with other healthcare team members to implement quality improvement initiatives and ensure the ward meets the highest standards of care.

As a Ward Manager I have a deep understanding of patient care, medical procedures, and healthcare regulations. This knowledge allows me to oversee patient care, guide the team and ensure compliance with healthcare standards. I use my clinical expertise to make informed decisions about patient care and provide guidance and support to the team.

As a routine on the Ward, I interact with various people, including patients, patients' families, staff, and other healthcare providers. I strive to build positive relationships, manage conflicts and work effectively as part of a team. Good interpersonal skills help me create a positive work environment and improve patient care. I also help patients and families feel more welcome and cared for on the ward.

The role of the Ward Manager can be physically demanding and emotionally challenging. But it's also rewarding, offering the opportunity to significantly impact patient care and outcomes.