



JOB DESCRIPTION

Job Title	Engagement & Recovery Worker – In-Patient Services Diversional Activity Co-Ordinator – Intensive Therapy Services Senior Support Worker – Rehabilitation Services Patient Liaison Worker – Intensive Therapy Services Community Support Worker – CRHT Services Support Time Recovery Worker – EIIP
Payband/Grade	Band 3
Directorate	Working Age Adult Mental Health
Job Description Reference	WAA-3-ACP – COVID 19

My job makes better lives by ensuring that we support people on their recovery journey to live a fulfilled and meaningful life.

Job Overview You will be part of a multi-professional team supporting people who use our service and their carers in meeting their mental health, physical health and social care needs in a holistic way underpinned by the recovery framework.

NHS Competency	Level
Communication	2
Personal and People Development	2
Health, Safety and Security	2
Service Improvement	1
Quality	1
Equality and Diversity	2
IT Skills	2
Statutory Requirements	
None	

Personal Competencies	
Interpersonal Sensitivity	1
Courage	1
Teamwork	1

Values
Treat People Well
Create Respectful Places
Involve not Ignore
Open, Inclusive and Accountable

Qualifications required

Level 3 qualification in health and social care or related topic

OR

Level 2 qualification in health and social care or related topic plus 1 year in a paid care role

OR

2 years' experience in a paid care role

Driving licence suitable for the United Kingdom is essential for Community Support Workers

Experience required

Minimum of 12 months' experience in a patient facing role within a mental health setting or currently studying for a mental health nursing, or psychology degree

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Suitable for someone who has passion, drive and commitment to improve the lives of people with mental illness.

Key Responsibilities – All roles

- Assist in all areas of care in accordance with agreed care plans and procedures to enable people using services to meet their individual needs.
- Conduct, record and report observations, and ensure care plans are implemented and quality standards achieved.
- Monitor the wellbeing of people using services
- Actively engage people using services, particularly those on higher level of observations and with greater care needs, in therapeutic conversation and activities.
- Undertake physical health checks, i.e. Blood Pressure, Temperature, Respirations, CPR and use of Defibrillator
- Explain principles, techniques, and safety procedures to participants in activities and demonstrate use of materials and equipment.
- Encourage and support individuals to take part in activities suited to their particular needs and interests.
- Provide and promote recovery-orientated support and low intensity therapeutic interventions to people using services in a way that respects their views, autonomy and culture.
- Attend and contribute to meetings, ward reviews and care programmes meetings as appropriate.
- Assist in assessing of risk and developing care plans.
To adhere to the requirements of the Trust policies and procedures at all times.

Additional Key Responsibilities Engagement and Recovery Worker

- Undertake ECG, and bloods as and when required.
- Facilitate and co-facilitate groups and activities.
- Carry out escorts both internal and external to the Unit.
- Conduct personal and property searches with sensitivity as in keeping with Trust policies so
- Confidently carry out calculations of patient monies using Trust documentation.

Additional Key Responsibilities Diversional Activity Co-Ordinator

- Facilitate and co-facilitate groups and activities.
- Evaluate and assess the individuals' levels of abilities, interests, strengths and weaknesses and their ability to carry out a range of tasks
- Carry out escorts both internal and external to the Unit.

- Conduct personal and property searches with sensitivity as in keeping with Trust policies so as to minimise risks to staff and people using services and others accessing the Unit.
- Co-Ordinate the programme of meaningful activities
- Design and delivery of an innovative range of activities i.e. seasonal themed events etc.
- Confidently carry out calculations of patient monies using Trust documentation.
- Supervise volunteers as required

Additional Key Responsibilities Senior Support Worker

- Undertake ECG, and bloods as and when required.
- Facilitate and co-facilitate groups and activities.
- Conduct personal and property searches with sensitivity as in keeping with Trust policies so
- Confidently carry out calculations of patient monies using Trust documentation

Additional Key Responsibilities Patient Liaison Officer

- Offering support and guidance around lived experience of mental illness
- Provide advocacy and support to people in meeting

Additional Key Responsibilities Community Support Worker

- Medication monitoring to include observation of taking medication, side-effects and recording
- Contribute to the observation of people's mental state and behaviours using agreed proformas and reporting back to senior staff
- Give time and support to carers during visits

Additional Key Responsibilities Support Time Recovery Worker

- Contribute to the observation of people's mental state and behaviours using agreed proformas and reporting back to senior staff
- Give time and support to carers during visits
- Assist clients in attending appointments, which includes at times having people who use our services as passengers in your car